



MODULE 7

Safety Culture, Quality & Project Execution

“The Work Is Bigger Than Your Task”

Adapted from the “Journey Up: Workforce Foundations” Learner Workbook (WF-1.0-RC1) — Journey Forward Life Skills Curriculum.



The Capstone of Journey Forward

- ✓ This module integrates every skill built so far.
- ✓ Safety, quality, schedule, and cost are connected.
- ✓ Strong execution habits define long-term career success.
- ✓ By the end: you'll complete the program's final demonstration.



LESSON 1

Safety Communication & Escalation Card

THE HOOK & CONCEPT

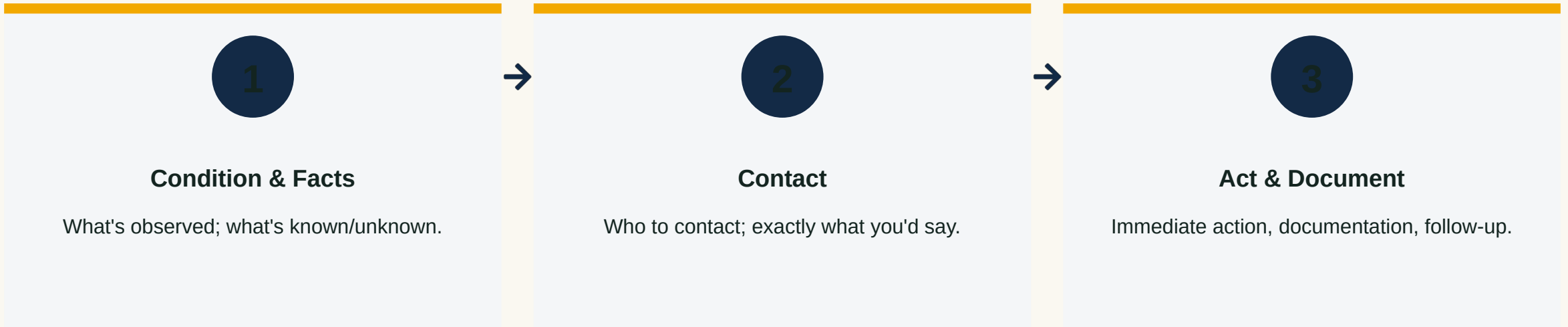
When in Doubt, Speak Up

- ✓ **Hesitation on safety issues can cause real harm.**
- ✓ You don't need to be 100% certain to escalate.
- ✓ The right words and the right contact matter.
- ✓ Today: build a safety communication and escalation card.



Condition, Facts, Procedure, Contact, Action

DEEP DIVE & FRAMEWORK





Scenario: Scaffold Missing Guardrail

PRACTICAL APPLICATION / EXAMPLE

Condition:	Guardrail missing, second-level scaffold, 10am
Contact:	Site safety officer: 'Guardrail missing, level 2.'
Immediate action:	Cordoned off area, documented, followed up

Draft a safety escalation card for a real or hypothetical hazard.



LESSON 1 RECAP

Safety Communication & Escalation Card

KEY TAKEAWAYS

- ✓ Escalating an uncertain concern is expected, not excessive.
- ✓ Facts and a clear ask make escalation effective.



QUICK KNOWLEDGE CHECK

Why is it okay to escalate something you're unsure about?

Exercise: Practice saying your escalation script out loud.



LESSON 2

Quality Verification Report

“Looks Fine” Isn't a Quality Standard

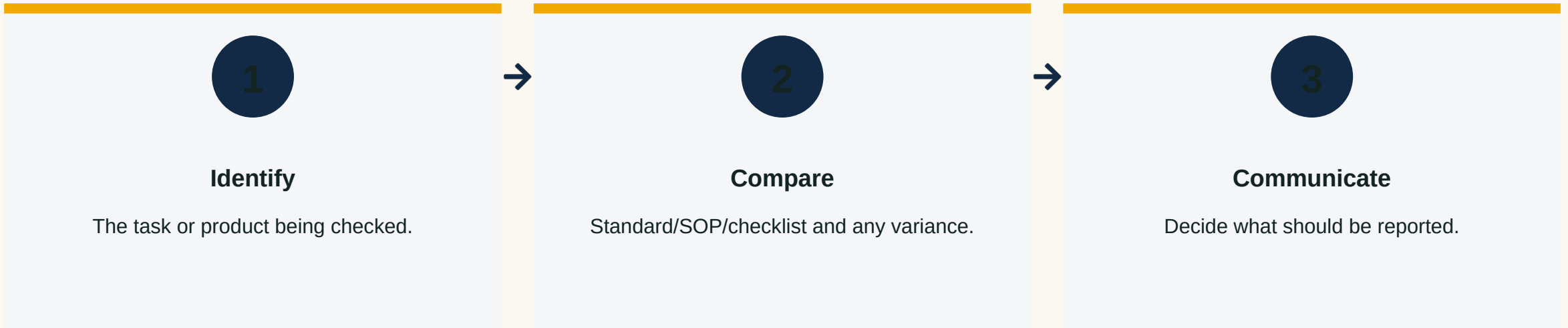
- ✓ **Personal judgment alone isn't reliable quality control.**
- ✓ A defined standard removes guesswork and disagreement.
- ✓ Documented verification protects you and the project.
- ✓ Today: complete a quality verification report.

THE HOOK & CONCEPT



Task, Standard, Variance, Communication

DEEP DIVE & FRAMEWORK





Sample Verification Report

PRACTICAL APPLICATION / EXAMPLE

Task/Standard:	Bathroom tile, unit 3; 1/8-inch spacing SOP
Variance:	Two tiles spaced at 1/4 inch
Communicated:	Flagged to lead before grout

Verify a real or hypothetical task against an actual standard.



LESSON 2 RECAP

Quality Verification Report

KEY TAKEAWAYS

- ✓ A standard removes subjectivity from quality checks.
- ✓ Catching variance early prevents costly rework.



QUICK KNOWLEDGE CHECK

What's the difference between 'looks fine' and verification?

Exercise: Verify one piece of real or recent work against a standard.



LESSON 3

Basic Project Plan

One Late Task Can Delay Everything

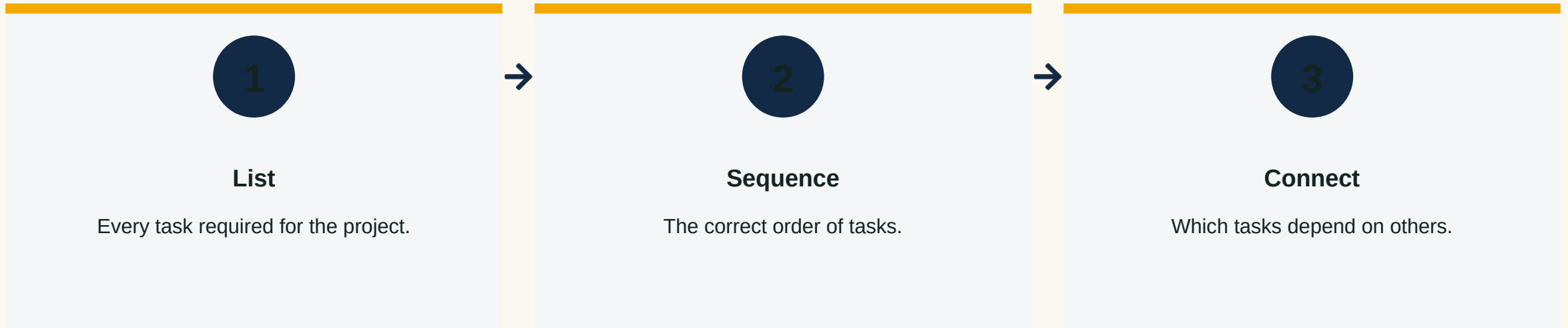
- ✓ **Projects are built from sequenced, dependent tasks.**
- ✓ A single slipped task can cascade through the whole plan.
- ✓ Understanding sequencing helps you plan and communicate better.
- ✓ Today: build a basic project plan with dependencies.

THE HOOK & CONCEPT



Tasks, Sequence, Dependencies

DEEP DIVE & FRAMEWORK





Sample Project Plan: Kitchen Update

PRACTICAL APPLICATION / EXAMPLE

Task 1:	Demo old cabinets (no dependency)
Task 2:	Electrical rough-in (depends on demo)
Task 3/4:	Install cabinets; final inspection (all prior tasks)

Build a basic project plan for a real or hypothetical project.



LESSON 3 RECAP

Basic Project Plan

KEY TAKEAWAYS



Sequencing prevents costly out-of-order work.



One dependent task's delay affects the whole plan.



QUICK KNOWLEDGE CHECK

What happens when a dependent task slips?

Exercise: Map the sequence for one real project you're involved in.



LESSON 4

Problem-Solving Record

Every Problem Solved Is a Lesson Banked

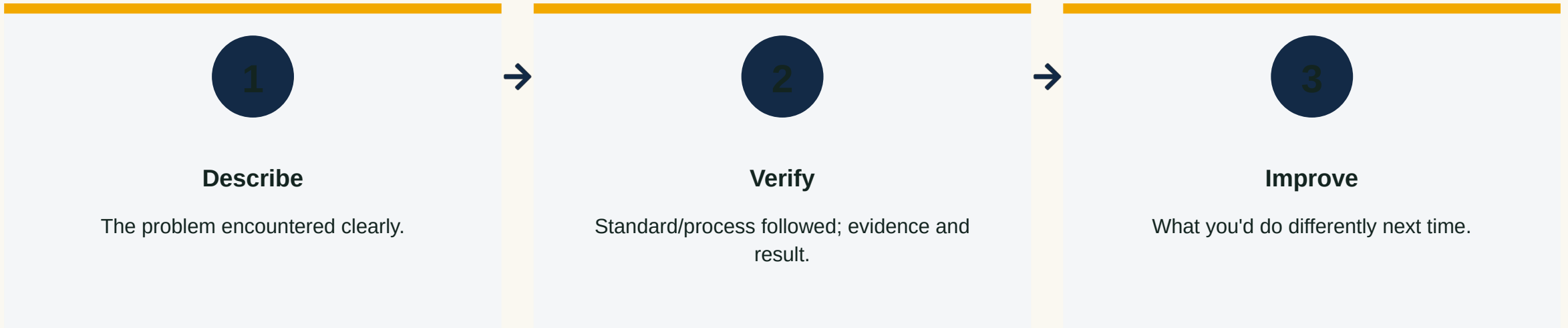
- ✓ **Problems happen on every project, no matter how well planned.**
- ✓ Undocumented solutions get forgotten and relearned repeatedly.
- ✓ A problem-solving record builds a personal knowledge bank.
- ✓ Today: document a real workplace problem and its fix.

THE HOOK & CONCEPT



Problem, Standard, Evidence, Improvement

DEEP DIVE & FRAMEWORK





Sample: Wrong Fixture Delivered

PRACTICAL APPLICATION / EXAMPLE

Problem:	Delivered fixture didn't match spec sheet
Evidence:	Photo comparison sent to supervisor
Improvement:	Verify delivery against spec before installing

Document a real or hypothetical problem you've encountered and solved.



LESSON 4 RECAP

Problem-Solving Record

KEY TAKEAWAYS

- ✓ A documented problem becomes a reusable lesson.
- ✓ The 'improvement' step matters even for good outcomes.



QUICK KNOWLEDGE CHECK

What would you do differently if this happened again?

Exercise: Log one real problem you've already solved.



LESSON 5

Preliminary Estimate & Budget Check

THE HOOK & CONCEPT

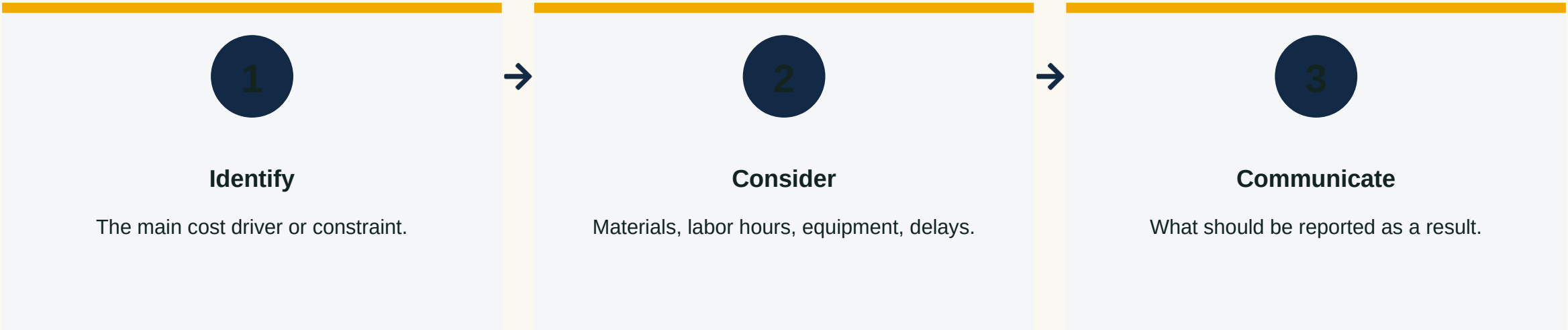
Cost-Awareness Isn't Just a Manager's Job

- ✓ **Workers who understand cost make better on-the-job decisions.**
- ✓ One main driver often determines a project's budget outcome.
- ✓ Cost-awareness supports smarter prioritization, not just accounting.
- ✓ Today: identify the main cost driver on a project.



One Driver Usually Dominates

DEEP DIVE & FRAMEWORK





Sample: Rework Driving Up Labor Cost

PRACTICAL APPLICATION / EXAMPLE

Main driver:	Repeated rework on wiring inspection
Constraint:	Each rework adds 4 hours of labor cost
Result:	Process change reduced future rework

Identify a real or hypothetical cost driver from your own work.



LESSON 5 RECAP

Preliminary Estimate & Budget Check

KEY TAKEAWAYS



One driver usually explains most of a budget issue.



Communicating cost patterns helps the whole project.



QUICK KNOWLEDGE CHECK

How does knowing the cost driver change your priorities?

Exercise: Identify one cost driver in your current work.



LESSON 6

Project Closeout Status

Closing a Project Right Matters as Much as Starting It

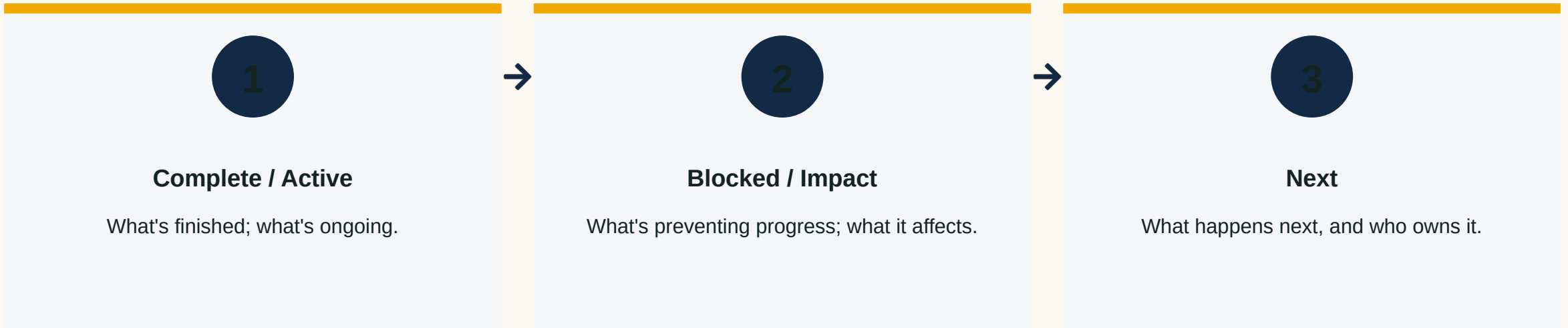
- ✓ A rushed closeout hides unresolved issues.
- ✓ This report combines safety, quality, schedule, and cost.
- ✓ It's the most integrative tool in the whole program.
- ✓ Today: complete a full project closeout status report.

THE HOOK & CONCEPT



COMPLETE, ACTIVE, BLOCKED, IMPACT, NEXT

DEEP DIVE & FRAMEWORK





Sample Closeout Report

PRACTICAL APPLICATION / EXAMPLE

Complete:	Cabinets, countertops, plumbing fixtures
Blocked/Impact:	Inspection delayed a week; Impact: Schedule
Next:	Confirm new inspection date

Complete a closeout report for a real or hypothetical project.



LESSON 6 RECAP

Project Closeout Status

KEY TAKEAWAYS

- ✓ Naming the IMPACT category focuses the right attention.
- ✓ A good closeout hides nothing that's still unresolved.



QUICK KNOWLEDGE CHECK

Which IMPACT category is most often underestimated?

Exercise: Complete a closeout report for a real recent project.



LESSON 7

Crew Challenge Reflection

Which Skill Did You Actually Reach For?

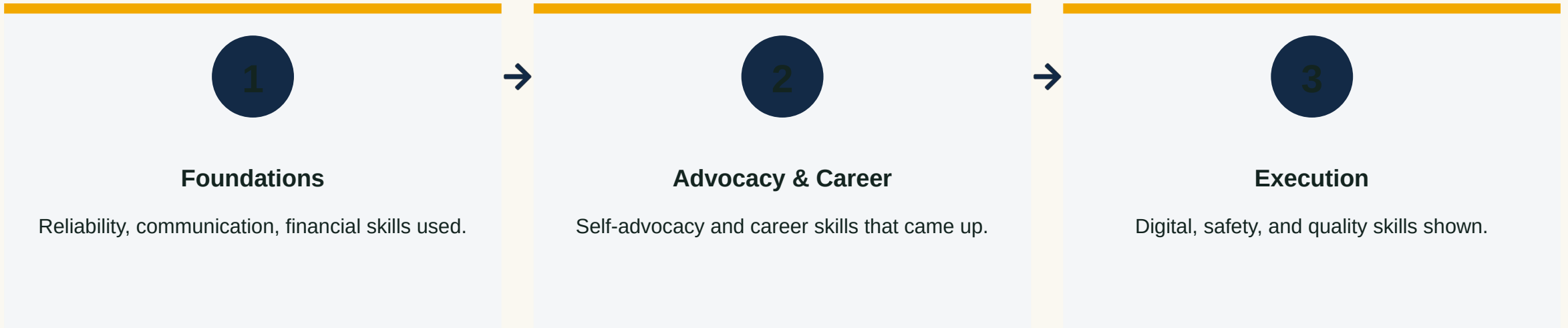
- ✓ Real challenges rarely test just one skill at a time.
- ✓ Reflection reveals which skills you naturally rely on.
- ✓ This connects every module in Journey Forward together.
- ✓ Today: reflect on a team-based challenge or simulation.

THE HOOK & CONCEPT



Connect the Challenge to Every Module

DEEP DIVE & FRAMEWORK





Sample Reflection

PRACTICAL APPLICATION / EXAMPLE

Relied on most:

PAUSE method during a heated moment

Needs work:

Clearer handoff communication

Overall:

Reliability and communication carried the team

Write your own reflection on a completed crew challenge or simulation.



LESSON 7 RECAP

Crew Challenge Reflection

KEY TAKEAWAYS



Real challenges draw on multiple skills at once.



Reflection reveals your strongest and weakest habits.



QUICK KNOWLEDGE CHECK

Which Journey Forward skill did you rely on most?

Exercise: Name one skill you want to strengthen going forward.



LESSON 8

Improve the Work (Capstone)

THE HOOK & CONCEPT

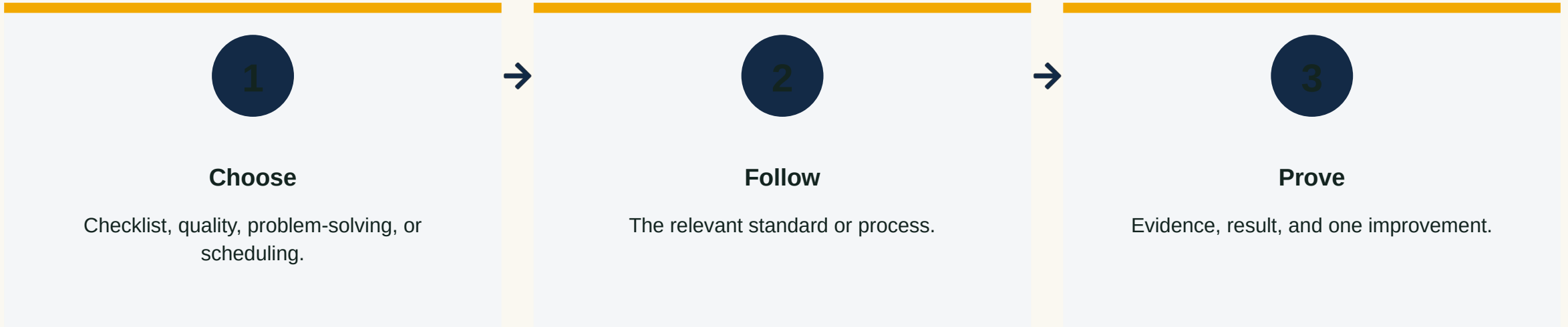
The Final Demonstration

- ✓ You've built safety, quality, planning, and reflection skills.
- ✓ Now: complete one final applied demonstration.
- ✓ This closes out the entire Journey Forward program.
- ✓ Today: commit to one action within 48 hours.



Choose an Action Area, Then Prove It

DEEP DIVE & FRAMEWORK





Sample: A Completed Quality Verification

PRACTICAL APPLICATION / EXAMPLE

Action area:	Quality verification on a real task
Evidence:	Signed verification report, photo included
Improvement:	Double-check spacing before final sign-off

Complete your own final demonstration.



LESSON 8 RECAP

Improve the Work (Capstone)

KEY TAKEAWAYS

- ✓ Your actions affect safety, quality, schedule, cost, and team.
- ✓ Evidence of good work speaks louder than description.



QUICK KNOWLEDGE CHECK

What's the strongest evidence you can show an employer?

Exercise: Name the habit from this whole program you're proudest of.



What You Built in Module 7

- ✓ Confident safety escalation and quality verification.
- ✓ A basic project plan built on real sequencing and dependencies.
- ✓ A problem-solving record and cost-driver awareness.
- ✓ A full project closeout report and crew challenge reflection.



You've Completed All Seven Modules

- ✓ Reliability, communication, finances, rights, career, digital, execution.
- ✓ Workbook completion supports, but doesn't guarantee, certification.
- ✓ Next: final reflection, readiness commitments, and your 12-month direction.
- ✓ Learn. Practice. Demonstrate. Apply. Advance.